Christopher G. Addy, Esq. (SBN 256044) Krohn & Moss, Ltd. 10474 Santa Monica Blvd., Suite 401 Los Angeles, CA 90025 3 T: (323) 988-2400; F: (866) 802-0021 E-filing caddy@consumerlawcenter.com 4 Attorneys for Plaintiff, ROSALINDA COMANDAO 5 IN THE UNITED STATES DISTRICT COURT 6 FOR THE NORTHERN DISTRICT OF CALIFORNIA SAN FRANCISCO DIVISION 7 ROSALINDA COMANDAO, 8 Plaintiff, COMPLAINT AND DEMAND FOR 9 JURY TRIAL v. CALIFORNIA RECOVERY BUREAU, (Unlawful Debt Collection Practices) INC., Defendant. 13 VERIFIED COMPLAINT 14 ROSALINDA COMANDAO (Plaintiff), by her attorneys, KROHN & MOSS, LTD., 15 alleges the following against CALIFORNIA RECOVERY BUREAU, INC., (Defendant): 16 INTRODUCTION 17 1. Count I of Plaintiff's Complaint is based on the Fair Debt Collection Practices Act, 15 18 U.S.C. 1692 et seg. (FDCPA). 19 2. Count II of the Plaintiff's Complaint is based on Rosenthal Fair Debt Collection 20 Practices Act, Cal. Civ. Code §1788 et seq. (RFDCPA). 21 3. Defendant acted through its agents, employees, officers, members, directors, heirs, 22 successors, assigns, principals, trustees, sureties, subrogees, representatives, insurers, 23 and attorneys. 24 25

Case3:11-cv-04507-JCS Document1 Filed09/12/11 Page1 of

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JURISDICTION AND VENUE

- 4. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- Defendant has offices and conducts business in the state of California, and therefore, personal jurisdiction is established.
- 6. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).

PARTIES

- 7. Plaintiff is a natural person residing in Richmond, Contra Costa County, California.
- 8. Plaintiff is a consumer as that term is defined by 15 U.S.C. 1692a(3), and according to Defendant, Plaintiff allegedly owes a debt as that term is defined by 15 U.S.C. 1692a(5) and Cal. Civ. Code § 1788.2(h).
- 9. Defendant is a debt collector as that term is defined by 15 U.S.C. 1692a(6) and Cal. Civ. Code §1788.2(c), and sought to collect a consumer debt from Plaintiff.
- Defendant is a national company with its headquarters in San Marcos, San Diego County, California.

FACTUAL ALLEGATIONS

- 11. For approximately four months from September through December, 2010, Defendant constantly and continuously placed collection calls to Plaintiff seeking and demanding payment for an alleged debt.
- 12. Defendant sent a correspondence to Plaintiff that read "since we have been unable to resolve this matter with you, we are now attempting to obtain information about you" and inquired about real estate ownership, personal property and other assets. (See Exhibit A).

- 13. Plaintiff understood this correspondence to mean the Defendant was threatening legal action including the seizure or lien of Plaintiff's assets, even though it had no intention of undertaking such action.
- 14. Plaintiff is informed, believes, and thereon alleges that Defendant is attempting to collect excessive and exorbitant interest rates and other fees not supported by the contract. (See Exhibit A)

COUNT I DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 15. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692d of the FDCPA by engaging in conduct the natural consequence of which was to harass, oppress, or abuse Plaintiff in connection with the collection of an alleged debt;
 - b. Defendant violated §1692e(4) of the FDCPA by representing or implying that nonpayment of any alleged debt would result in the seizure, garnishment, attachment, or sale of any property or wages of Plaintiff when such action is not lawful or was not intended to be taken by Defendant; and
 - c. Defendant violated §1692e(5) of the FDCPA by threatening to take action that it could not legally take or that was not intended to be taken.
 - d. Defendant violated §1692f(1) of the FDCPA attempting to collect any amount unless such amount is expressly authorized by the contract by charging excessive and multiple interest rates and/or charges.

WHEREFORE, Plaintiff, ROSALINDA COMANDAO, respectfully requests judgment be entered against Defendant, CALIFORNIA RECOVERY BUREAU, INC., for the following:

Statutory damages of \$1,000.00 pursuant to the Fair Debt Collection Practices Act, 15
 U.S.C. 1692k;

- 17. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k; and
- 18. Any other relief that this Honorable Court deems appropriate.

COUNT II DEFENDANT VIOLATED THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT

- 19. Plaintiff repeats and realleges all of the allegations in Count I of Plaintiff's Complaint as the allegations in Count II of Plaintiff's Complaint.
- 20. Defendant violated the RFDCPA based on the following:
 - a. Defendant violated $\S 1788.13(j)$ of the RFDCPA by threatening to file a lawsuit against Plaintiff and to garnish her wages without intending to do so; and
 - b. Defendant violated the §1788.17 of the RFDCPA by continuously failing to comply with the statutory regulations contained within the FDCPA, 15 U.S.C. § 1692 et seq., as set forth in paragraph 14 above.

WHEREFORE, Plaintiff, ROSALINDA COMANDAO, respectfully requests judgment be entered against Defendant, CALIFORNIA RECOVERY BUREAU, INC., for the following:

- 21. Statutory damages of \$1,000.00 pursuant to the Rosenthal Fair Debt Collection Practices Act, Cal. Civ. Code §1788.30(b);
- 22. Costs and reasonable attorneys' fees pursuant to the Rosenthal Fair Debt Collection Practices Act, Cal. Civ Code § 1788.30(c); and
- 23. Any other relief that this Honorable Court deems appropriate.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, ROSALINDA COMANDAO, demands a jury trial in this cause of action.

Case3:11-cv-04507-JCS Document1 Filed09/12/11 Page5 of 13

DATED: September 7, 2011

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RESPECTFULLY SUBMITTED,

KROHN & MOSS, LTD.

Christopher G. Addy Attorney for Plaintiff

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STATE OF CALIFORNIA

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VERIFICATION OF COMPLAINT AND CERTIFICATION

Plaintiff, ROSALINDA COMANDAO, states as follows:

- 1. I am the Plaintiff in this civil proceeding.
- 2. I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information and belief formed after reasonable inquiry.
- 3. I believe that this civil Complaint is well grounded in fact and warranted by existing law or by a good faith argument for the extension, modification or reversal of existing law.
- 4. I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the Complaint.
- I have filed this Complaint in good faith and solely for the purposes set forth in it. 5.
- Each and every exhibit I have provided to my attorneys which has been attached to 6. this Complaint is a true and correct copy of the original.
- Except for clearly indicated redactions made by my attorneys where appropriate, I 7. have not altered, changed, modified or fabricated these exhibits, except that some of the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, ROSALINDA COMANDAO, hereby declare (or certify, verify or state) under penalty of perjury that the foregoing is true and correct.

DATE: 8//11

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VERIFIED COMPLAINT

EXHIBIT A

- 7 -

CALIFORNIA-RECOVERY/BUREAU, INC.

135 VALLECITOS DE ORO, SUITE G • SAN MARCOS,CA 92069 • PHONE (800) 972-2721 • FAX (760) 891-0714

WES777 AD:1517776 ROSALINDA COMANDAO 622 20TH ST APT 1 RICHMOND, CA 94801-2855

603 07W D/N 01/06/11 RE: 8590648683

CREDITOR: PRINCIPAL INTEREST TOTAL WELLS FARGO DEALER SRVS. \$5,832.88 \$502.38 \$1756.89 \$8,092.15

DEAR ROSALINDA COMANDAO

SINCE WE HAVE BEEN UNABLE TO RESOLVE THIS MATTER WITH YOU, WE ARE NOW ATTEMPTING TO OBTAIN INFORMATION ABOUT YOU:

- 1. REAL ESTATE OWNERSHIP AND EQUITIES
- 2. AUTOMOBILE OWNERSHIP
- 3. PERSONAL PROPERTY ASSETS

UPON COMPLETION OF THIS RESEARCH, SHOULD IT BE NECESSARY, WE WILL EVALUATE FURTHER EFFORTS.

WISHING TO SETTLE THIS AMICABLY, WE SUGGEST THAT YOU CONTACT US TODAY OR REMIT THE BALANCE IN FULL TO CLEAR THIS DEBT.

SINCERELY,

JENNIFER DAVIS

FEDERAL LAW REQUIRES US TO INFORM YOU THAT THIS IS AN ATTEMPT TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. THIS COMMUNICATION HAS BEEN SENT TO YOU BY A DEBT COLLECTOR.

135 VALLECITOS DE ORO STE G - SAN MARCOS CA 92069-1461

87 WES777 AD:1517776 ROSALINDA COMANDAO 622 20TH ST APT 1 RICHMOND, CA 94801-2855

DETACH AND SEND WITH REMITTANC

ROSALINDA COMANDAO 622 20TH ST APT 1 RICHMOND, CA 94801-2855

> 603 07W D/N 01/06/11 RE: 8590648683

WES777 AD:1517776 CALIFORNIA RECOVERY BUREAU, INC. 135 VALLECITOS DE ORO STE G SAN MARCOS CA 92069-1461



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Case3:11-cv-04507-JCS Document1 Filed09/12/11 Page10 of 13

S JS 44 (Rev. 12/07) (CAND Rev 1/10)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON PAGE TWO OF THE FORM.)

I. (a) PLAINTIFFS			DEFENDANTS							
ROSALINA COMANDAO				CALIFORNIA RECOVERY BUREAU, INC.						
(b) County of Residence of First Listed Plaintiff Contra Costa County (EXCEPT IN U.S. PLAINTIFF CASES)			y	County of Residence of First Listed Defendant San Diego County (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.						
(c) Attorney's (Firm Nam	e, Address, and Telephone	Number)		Attorneys (If Kn	own)					
Krohn & Moss, Ltd.; Chris 10474 Santa Monica Blvd Los Angeles, CA 90025 (323) 988-2400 ext 271										
II. BASIS OF JURISDIC	CTION (Place an "X" in O	ne Box Only)	III. C	(For Diversity Case	ses Only)		AL PARTIES (P	lace an "X" in and One Box fo	r Defenda	nt)
U.S. Government Plaintiff	3 Federal Question (U.S. Government No	ot a Party)	Cit	tizen of This State		DEF	Incorporated or Princip of Business In Thi		PTF 4	DEF 4
2 U.S. Government Defendant	4 Diversity (Indicate Citizenship o	f Parties in Item III)		tizen of Another State	□ 2 □		Incorporated and Prince of Business In And	other State	□ 5	□ 5 —
			Cit	tizen or Subject of a Foreign Country	☐ 3 ———	3	Foreign Nation		6 	6
IV. NATURE OF SUIT										
CONTRACT		DEDSONAL D	TUDA	FORFEITURE/PI	ENALTY		ANKRUPTCY		RSTAT	
110 Insurance 120 Marine 130 Miller Act 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle 355 Motor Vehicle 360 Other Personal Injury CIVIL RIGHTS 441 Voting 442 Employment 443 Housing / Accommodations 444 Welfare 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other 440 Other Civil Rights	550 Civil Rights	actice ury actice ury actice ury actice ury actice ury actice urity aronal act PERTY adding and mage mage bility ER NS Vacate : ty & Other	610 Agriculture 620 Other Food & 625 Drug Related of Property 2 630 Liquor Laws 640 R.R. & Truck 650 Airline Regs. 650 Occupational Safety/Health 690 Other TABOR 710 Fair Labor Str Act 720 Labor/Mgmt. & Disclosure 740 Railway Labo 790 Other Labor I. 791 Empl. Ret. Inc Security Act 462 Naturalization A 463 Habeas Corpu Alien Detaine 465 Other Immigr Actions	Seizure I USC 881 Andards Relations Reporting Act r Act .itigation	123 v 124 125 12	Appeal 28 USC 158 Withdrawal 28 USC 157 PERTY RIGHTS Copyrights Patent Trademark IAL SECURITY HIA (1395ff) Black Lung (923) DIWC/DIWW (405(g)) SID Title XVI RSI (405(g)) RAL TAX SUITS Taxes (U.S. Plaintiff or Defendant) RS—Third Party 66 USC 7609	## 480 Const ## 490 Cable ## 480 Const ## 480 Cable ## 810 Select ## 850 Secur ## 875 Custo ## 890 Other ## 891 Agric ## 892 Econe ## 892 Econe ## 895 Freed ## Act ## 900 Appea ## Unde ## Unde ## 10 Just ## 950 Const	and Bank nerve tration better Influence tration better Influence Tradition better Influence Tradition better Influence Tradition better Influence Tradition better Influence Scattle S	enced and cations it e modities/ enge Actions is lization Act Matters on Act permation
V. ORIGIN Proceeding (Place an "X" 2 Remo Proceeding State	Court Appe	liate Court	4 Reinsta Reope	ated or 5 and ened (spe	cify)	ct _	6 Multidistrict Litigation	7 Jud Ma Jud	peal to Di lge from gistrate gment	istrict
VI. CAUSE OF ACTIO	Cite the U.S. Civil St 15 USC 1692 et se Brief description of C Unlawful and abus	q.			urisdictio	nal statu	utes unless diversity	7):		
VIL REQUESTED IN COMPLAINT:	UNDER F.R.C.P. 2	23		DEMAND S	III DE ME	NT TO	CHECK YES JURY DEMA		nded in o	
VIII. RELATED CASE(S) IF ANY		ELATED CASE".		LICERUING REQ	CINENIE	10	e aliki			
IX. DIVISIONAL ASSIGN (PLACE AND "X" IN ONE		بخل		FRANCISCO/OA	KLANI)	SAN JOSE	EURE	KA_	
DATE September 7, 2011		SIGNATURE OF	ATTOM	NEY OF RECORD						
										

JS 44 Reverse (Rev. 12/07)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553

Brief Description: <u>Unauthorized reception of cable service</u>

VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a pre liminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

United States District Court

for the

	Northern District of	f California
ROSALINDA COMANE	DAO)	
Plaintiff		
v.	ý	Civil Action No.
CALIFORNIA RECOVERY BUI	REAU, INC.	
Defendant)	
	SUMMONS IN A CIV	TL ACTION
To: (Defendant's name and address)		
	IFORNIA RECOVERY BURE Vallecitos De Oro # G	EAU, INC.
San	Marcos, CA 92069-1461	
A lawsuit has been filed agai	nst you.	
are the United States or a United State P. 12 (a)(2) or (3) — you must serve the Federal Rules of Civil Procedure. whose name and address are: Chris Krohi 1047	es agency, or an officer or er on the plaintiff an answer to	counting the day you received it) — or 60 days if you imployee of the United States described in Fed. R. Civ. the attached complaint or a motion under Rule 12 of the be served on the plaintiff or plaintiff's attorney,
If you fail to respond, judgme You also must file your answer or mo		l against you for the relief demanded in the complaint.
		CLERK OF COURT
Date:		
		Signature of Clerk or Deputy Clerk

AO 440 (Rev. 12/09) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

This summons for (nam			
eceived by me on (date)	•		
☐ I personally served	the summons on the individual	at (place)	
		on (date)	; or
☐ Lieft the summons :	at the individual's residence or a	usual place of abode with (name)	_
i left the summens t		of suitable age and discretion who resid	les there.
on (date)		the individual's last known address; or	
· · ·		•	
☐ I served the summo		16.6(, who
designated by law to a	ccept service of process on beh		
		on (date)	_ ; or
☐ I returned the summ	nons unexecuted because		;
☐ Other (specify):			
()			
My fees are \$	for travel and \$	for services, for a total of \$	0.00
I declare under penalty	of perjury that this information	n is true.	
		Server's signature	
		Printed name and title	
		Server's address	

Additional information regarding attempted service, etc: